

Dominion Energy Southeast Services, Inc.
 Legal Regulatory Department
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 DominionEnergy.com



May 29, 2019

VIA ELECTRONIC FILING

The Honorable Jocelyn G. Boyd
 Chief Clerk/Administrator
 Public Service Commission of South Carolina
 101 Executive Center Drive, Suite 100
 Columbia, South Carolina 29210

RE: Consolidation of Dominion Energy South Carolina, Inc.'s Business
 Offices
 NDI-2009-9- -E/G

Dear Ms. Boyd:

The purpose of this letter is to inform the Public Service Commission of South Carolina ("Commission") of certain operational changes that Dominion Energy South Carolina, Inc. ("DESC" or "the Company") will make concerning its local business offices located in Summerville and North Charleston, South Carolina ("Company Business Offices"). The Company herein advises the Commission that it will consolidate the Company Business Offices, which service both electric and natural gas customers, due to declining customer utilization of these facilities as a result of changing customer preferences, payment practices, and technology.¹ More specifically, on or about July 26, 2019, DESC plans to consolidate its Summerville and North Charleston Business Offices at the North Charleston Business Office, located at 4481 Leeds Place West in North Charleston, South Carolina. Any inconvenience to the Company's customers resulting from the consolidation of the Company Business Offices will be mitigated by the availability of other authorized payment centers and the ability of customers to establish deferred payment plans telephonically.

DESC continuously evaluates its operations for improvements and efficiencies, which benefits both the Company and its customers. Through the consolidation of the Company Business Offices, DESC is refocusing its resources where they will

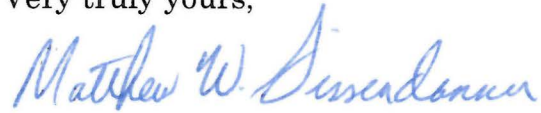
¹ No regulations govern the number, location, or closure of the Company's local business offices, see Order No. 2014-682, dated August 6, 2014, Docket No. 2014-272-E.

(Continued . . .)

provide the greatest customer benefit. Operations personnel in these areas will continue to meet our customers' service and repair needs.

If you have any questions or concerns, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: **Nanette S. Edwards, Esquire**
Dawn Hipp
Jeffrey M. Nelson, Esquire
(all via electronic and U.S. First Class Mail)